

Non-UK Terms and Conditions 2012

Terms of Business

Prices printed are net, unpacked, ex-works.

We reserve the right to alter these prices without prior notice.

All unquoted orders will be invoiced at the price current at the time of dispatch.

Please contact our Export Department for a quotation for packing and carriage charges.

This price list supersedes our previous price lists.

The price of any product **not** prefixed "AR" may be subject to change without notice.

Ordering Information

Please place all orders in writing by fax or email.

Please quote your account number, if known.

Please quote Catalogue Numbers and descriptions wherever possible.

Returned Goods

If you wish to return any goods you must obtain an authorisation number allocated by our Customer Services Department.

Please refer to your Account Number and our reference number.

Please send any goods prepaid at your risk. Any returns that are not prepaid will be refused. A 15% restocking charge will be charged to your account.

Payment

A non-refundable deposit is required with your order.

Pre-payment in Pounds Sterling through either:

Banker's Draft encashable in England

or

Mail Transfer

We are unable to accept cash.

Letters of Credit

Must be at sight, Irrevocable and Confirmed by a UK advising Bank.

LC opener to pay all bank charges both for customer's issuing Bank and UK advising Bank

Delivery

If goods are received damaged, please notify the carrier and Adam,Rouilly in writing within 3 days from receipt Failure to observe these requirements may disqualify your claim.