

Adam,Rouilly

Adam,Rouilly Limited
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TERMS AND CONDITIONS UK JANUARY 2010

How to Place Orders

Orders can be placed by post, telephone, fax or e-mail. Please quote your account number if known.

Please quote Catalogue Numbers and descriptions wherever possible.

All orders under £500 are subject to a carriage and packing charge of £10.00. For orders over £500 the charge is £20.00.

These charges cover delivery of an order in one consignment to England, Wales or Scotland. For part deliveries and Offshore carriage charges, please phone for a quotation.

Prices and carriage are subject to VAT where applicable.

There is a minimum order charge of £25 exclusive of VAT.

Payment Terms

30 days from date of invoice for approved accounts.

We accept official orders from health and primary care trusts, universities, colleges, schools and public authorities.

For all other orders please send payment with order.

This can be made either by cheque or bank transfer. We are unable to accept cash.

Cheques should be made payable to Adam,Rouilly Limited.

We regret that we are unable to accept payment by credit card at the current time.

Terms of Business

Title does not pass to purchaser until full payment is made.

This price list supersedes all previous price lists.

Returned Goods

If you wish to return any goods you must obtain an authorisation number allocated by our Customer Service Department.

Please refer to your Account Number and our Reference Number when phoning in your request for returning goods.

A 15% restocking charge will be charged to your account on all returned products. Please send any returned goods prepaid at your risk. Any return that is not prepaid will be refused.

The only exception to this policy will be if we dispatch you incorrect or faulty goods. If this is the case please call our Customer Service Department.

Delivery

Only orders which cannot be dispatched within 4 weeks will be acknowledged, unless otherwise requested.

If goods are received damaged please notify us in writing within 3 days, and please retain the packing as our carrier may wish to inspect the parcel.

Requests for Proof of Delivery in writing, which confirm receipt of goods to delivery address, are subject to a £15 handling charge.